

September 19, 2016 Circular N° SBP-DJ-0105-2016

General Manager

Subject: Submittal of information. Request made by

the Caja de Ahorros

Dear General Manager

We wish to inform you hereby that we have received a letter from the CAJA DE AHORROS informing us of the possible commission of a crime through a letter allegedly issued by the above Bank to Mrs. Mercedes Ordoñez de Peñalosa who, as stated in the letter, uses it to defraud others.

Considering the above and as requested by the Bank, we request you provide instructions to your staff to take the necessary preventive actions.

For further information, we have enclosed a copy of the letter issued by the bank and the document mentioned above.

Best regards,

Ricardo G. Fernandez D. Superintendent

Enc.: A/s

/cug