

June 24, 2024
SBP-DJ-CIRCULAR-2024-0025

Mr./ Ms.
General Manager

Subject: Business and Customer Service Schedule at the
Superintendency of Banks.

Dear Sir/Madam,

Pursuant to Article 46 of the Labor Code, which establishes that the inauguration day of the President of the Republic is a compulsory national holiday, we hereby inform you that the Superintendency of Banks will be closed all day on Monday, July 1, 2024.

Consequently, all procedural and administrative terms will be extended until the next business day. However, banking entities' customer service hours will be governed by the schedule each bank adopts, as established by Resolution S.B.P. No. 124-006, dated 4th December 2006.

Any queries or claims that arise on that date may be submitted electronically through our website at <https://www.superbancos.gob.pa/sac>.

We kindly request that you provide the necessary instructions to your staff accordingly.

Best regards,

(signed)
Amauri A. Castillo
Superintendent

J1/cga

"Solidez y confianza: garantes de los derechos de los consumidores bancarios"

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