

August 23, 2024  
SBP-DJ-CIRCULAR-2024-0049

Mr./Ms.  
General Manager

Subject: Circulation of Illegitimate Document

Dear Sir/Madam,

This Superintendency has been informed of the use of a document that does not align with notices issued and signed by this Regulator. Upon reviewing the content, it is evident that the matter in question falls outside the scope of authority granted to this institution. Therefore, we issue a warning to all banking entities to ensure they are duly informed.

Considering the foregoing, we request that the General Manager provide the necessary instructions to their staff to address this matter accordingly.

Attached you will find the illegitimate document for your reference.

Sincerely,

(signed)  
Amauri A. Castillo  
Superintendent

Enc. As referenced

*“Solidez y confianza: garantes de los derechos de los consumidores bancarios”*

[QR-CODE]

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Official document signed with a Qualified Electronic Signature through the Superintendency of Banks of Panama's Document Transparency System – TRANSDOC, in accordance with Law 83, dated 9 July 2012, and Executive Decree, dated 11 May 2018. Please use the QR Code or of the following URL address to verify the authenticity of this document:  
<https://sigob.superbancos.gob.pa/consulta?id=JhMZ6DXE8AhMmkAczBayUI02QtOMLdFTMdR%2Bd00pT3g%3D>